



CONTINUITY & RESILIENCE

## ISO 9001:2015 Lead Auditor Course

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### Course Content

- A quick look at ISO 9000 Standards Series 7 Quality Management Principles Process Approach, which includes the PDCA Cycle.
- Auditing in accordance with ISO 9001 requirements
- Documentation for the Quality Management System
- ISO 19011 Auditing Standard Requirements
- Auditor's Roles and Responsibilities
- Audit Preparation
- Non-Conformance Reports, Checklists
- Reporting on Audits
- Follow-up/Final Team Meeting
- Audit / Verification Records
- Registration of auditors and accreditation/certification
- Exercising, doing a case study, and so on
- Exam for the course

### Benefits?

Knowledge of the following quality management principles and concepts:

- The Plan, Do, Check, Act (PDCA) cycle.
- The relationship between quality management and customer satisfaction.
- Commonly used quality management terms and definitions and the 7 Quality Principles as given in ISO 9000.
- The process approach used in quality management.
- The Model of a Process Based Quality Management System, the structure and content of ISO 9001.
- Knowledge of the requirements of ISO 9001, which will be gained by completing an QMS Foundation Training course or equivalent.

### Who Should Attend This Course?

Anyone who is or aspires to be:

- A Third-Party Assessor or Lead Assessor of ISO 9001:2015
- Responsible for undertaking audits of suppliers/subcontractors as per ISO 9001:2015
- Responsible for implementing internal audits and audit programs as per ISO 9001:2015
- Responsible for implementing the ISO 9001 series of standards

For further information please email us at [info@continuityandresilience.com](mailto:info@continuityandresilience.com)

***Process Excellence and Resilience...***  
***Creating Corporate Sustainability***

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