



CONTINUITY & RESILIENCE

1 Day Crisis Management and Disaster Simulation Workshop

Course description:

The prime focus of Crisis Management and Emergency Management is on safety of people, physical assets and image/reputation. Simulating real-life, participants in this interactive workshop react to crisis situations as they unfold, experience first-hand the challenges of Emergency Response and gain an appreciation of the critical need for proactive planning, exercising and maintenance, as Emergency Response skills and techniques. First part of the workshop deals with Crisis Management concepts while the candidates are taken through a Disaster Simulation exercise during the second half. This fast-paced exercise is conducted primarily through role-plays in a simulated real-life disaster situation, to which participants will need to respond.

This workshop entitles you to 8 CPE credits.

Learning Objectives:

- Familiarize and prepare staff to react quickly, decisively and effectively
- Be able to recover and resume time-sensitive business operations within reasonable timelines
- Minimize risk to your company and resources when disaster strikes
- Be able to set up and operate a command centre effectively
- Document, track, monitor and control events and actions
- Effectively manage crisis communications with external and internal stakeholders
- Gain an appreciation of the criticality of Crisis Management, and its key drivers

Who should attend:

- Senior Management who may comprise the Crisis Management Team of the organization, responsible for managing the situation at a Leadership level
- Operational Managers and all personnel involved in Emergency Response
- Managers responsible for Risk Management, Physical Security, Facilities, HR and Administration
- Members of the BCM Team, department BCM coordinators, recovery and support team
- IT and Information Security professionals
- Managers of any large office or operating facility
- Internal and External Auditors responsible for auditing business continuity practices
- Lead Auditors/Auditors responsible for other Management Systems

For further information please email us at info@continuityandresilience.com

Process Excellence and Resilience...

Creating Corporate Sustainability

Continuity and Resilience – Copyright 2015